

# DEPARTMENT OF INFORMATION TECHNOLOGY AND COMMUNICATION

**For further inquiries, please contact:-**

**Administrative Office**

Department Of Information Technology and Communication

Tel : 6088 - 320 000

Ext : 613038 / 613040 / 613041

Fax : 6088 - 320 234

E-mail : [pejjtmk@ums.edu.my](mailto:pejjtmk@ums.edu.my)

Whatsapp Only : +60 88 - 320234

**Information Technology and Communication Sector (Labuan Branch)**

Tel : 6087 - 460 435 / 438 / 425

Fax : 6087- 466 750

E-mail : [pejbtkm@ums.edu.my](mailto:pejbtkm@ums.edu.my)

**Information Technology and Communication Division (Sandakan Branch)**

Tel : 6089 - 248 100

Ext : 618200 / 618223

Fax : 6089 - 220 710

E-mail : [jtmk-sandakan@ums.edu.my](mailto:jtmk-sandakan@ums.edu.my)

## Vision

Making ICT as a catalyst for excellence UMS 2020.

## Mission

- To provide an ICT infrastructure which accommodate all flow of information
- To provide an innovative and quality ICT environment
- To provide Management Information and Communication Technology services that is efficient, effective, quality and consistence
- To strengthen the service through use of Green Technology

## Objectives

- To expand the use of Information Technology in all activities of the University.
- To create a comprehensive planning of ICT in UMS
- To provide ICT services comprise of hardware, software, network security and application system
- To serve as catalyse for UMS in adaptation of ICT
- To determine the implemented and enforced ICT procedures in UMS
- To expand the use of Information Technology in all activities of the University.
- To create a comprehensive planning of ICT in UMS

# **ICT FACILITIES AVAILABLE FOR UMS STUDENTS**

## **INTEGRATED STUDENTS INFORMATION SYSTEM (SMPB)**

Contact Person:

- Postgraduate Students:
  - o Cik Norfazrina Hassim
- Undergrate Students:
  - o Puan Junainah MD Tahir
  - o Encik Zul Hellmus Musi
- Foundation Students:
  - o Encik Muhammad Hanif Kasim
- Medical programme Students:
  - o Encik Symus Saulin
  - o Encik Mohd Azrie Mohd Yusup

Integrated Students Information System (SMPB) provides facilities for student with these objectives:

- Course Registration
- Examination Results
- Student Residence
- Student Welfare
- Student Activity
- Graduation

For more information, please visit our website <https://smp.ums.edu.my/ijazah>

## **LEARNING MANAGEMENT SYSTEM**

Contact Person:

- **Puan Salfarah Abdullah**
- **Encik Awang Lamsari Saupi**

LMS was introduced to complement the conventional/traditional learning system. It was designed to help lecturers and students to create an online learning environment as well as to provide students easy access to course materials and resources.

For more information, please visit our website <http://smart.ums.edu.my>

## **UMS INTERNET CONNECTION AND WIFI**

Contact Person:

- **Encik Abdul Idris Benu**
- **Encik Yusof Kamis**

Provide free Internet and WIFI service for UMS students and staff. Service coverage includes all faculties, Departments, Institutes, Residential Collage and Administrative Buildings. Staffs and students can use this service by using the ID provided. For further information regarding coverage area, please refer at <http://www.ums.edu.my/jtmk>

## LICENSED SOFTWARE

Contact person:

- **Encik Suprianto Mohd Noor**

Provide software for the utilization of UMS citizens software provided can also be accessed through Virtual Desktop Infrastructure (VDI) at <https://smartdesk.ums.edu.my> and client base software. Among the softwares provided are as listed below :

BIL	SOFTWARE	LOCATION	REMARK
1.	IBM SPSS V.2X	<ul style="list-style-type: none"><li>• <a href="https://smartdesk.ums.edu.my">https://smartdesk.ums.edu.my</a></li><li>• Counter JTMK</li></ul>	<ul style="list-style-type: none"><li>• Access in campus only</li><li>• Open Access</li></ul>
2.	IBM AMOS V.2X	<ul style="list-style-type: none"><li>• <a href="https://smartdesk.ums.edu.my">https://smartdesk.ums.edu.my</a></li><li>• Counter JTMK</li></ul>	Access in campus only
3.	E-Views	<ul style="list-style-type: none"><li>• Counter JTMK</li></ul>	Access in campus only
4.	Adobe Creative Cloude <ul style="list-style-type: none"><li>▪ Photoshop</li><li>▪ Illustrator</li><li>▪ Indesign</li><li>▪ Adobe Premier Pro</li><li>▪ After Effect</li><li>▪ Acrobat Pro</li><li>▪ More adobe family</li></ul>	<ul style="list-style-type: none"><li>• <a href="https://smartdesk.ums.edu.my">https://smartdesk.ums.edu.my</a></li></ul>	Access in campus only
5.	Autodesk <ul style="list-style-type: none"><li>• 3Ds Max</li><li>• Maya</li><li>• Inventor</li><li>• Ravit</li><li>• Auto CAD</li></ul>	<ul style="list-style-type: none"><li>• <a href="https://smartdesk.ums.edu.my">https://smartdesk.ums.edu.my</a></li></ul>	Access in campus only
6.	Matlab	<ul style="list-style-type: none"><li>• <a href="https://smartdesk.ums.edu.my">https://smartdesk.ums.edu.my</a></li><li>• FKJ LAB</li></ul>	Access in campus only
7.	Bloomberg	<ul style="list-style-type: none"><li>• Ground Floor Library</li></ul>	Open Access
8.	Senako (language Lab)	<ul style="list-style-type: none"><li>• PPIB LAB</li></ul>	Access in campus only
9.	Mathematica	<ul style="list-style-type: none"><li>• <a href="https://smartdesk.ums.edu.my">https://smartdesk.ums.edu.my</a></li></ul>	Access in campus only
10.	Prota Structure	<ul style="list-style-type: none"><li>• FKJ LAB, Makmal lukisan kejuruteraan awam.</li></ul>	Access in campus only

## **G SUITE FOR EDUCATION**

Contact Person:

- **Encik Chong Tze Chien**

G Suite for Education is a Google hosted solution for email, calendar, cloud storage (unlimited size), chat platform which is provided for academic organisations. Please visit <http://webmail.ums.edu.my> for access and other information.

## **TEACHING EQUIPMENT ASSISTANCE SERVICE (ABM)**

Contact Person:

- **Encik Abdul Latif Matali**

Provide maintenance for teaching & learning facilities for UMS lecture halls. Among the facilities provided are LCD projector, LCD screen, visualizers and Portable PA System.

## **MYREN**

Contact Person:

- **En. Abdul Idris Benu**

Malaysia Research and Education Network (MYREN) enables high speed dedicated connectivity to the internet and education sector for research capability in UMS. MYREN connect UMS to global connectivity and enable researchers to collaborate through projects. Bandwidth capability for UMS is 3Gbps.

## **HELPDESK**

Contact Person:

- **Puan Nur Azlin Salahudin**
- **Puan Angeline Toeu**

Provide ICT support to users especially UMS computer, network and software installation. If you have any inquiries, please contact us using the methods below:

TAMS : <http://aset.ums.edu.my/myserv>

Phone (ext) : 613100 / 3888

Whatsapp only: +60 88 – 320234

## **INFORMATION AND COMMUNICATION TECHNOLOGY DIVISION (SANDAKAN BRANCH) AND INFORMATION AND COMMUNICATION TECHNOLOGY SECTOR (LABUAN BRANCH)**

Person to Contact:

- **En. Ismet Zulfiqar Bin Ahmad Shaffie (Labuan Branch)**
- **En. Anuar M Nurung (Sandakan Branch)**

The department serves as a developer and implementer of Information and Communication Technology (ICT) in Labuan International Campus (UMSKAL) and Sandakan Campus. Among the services provided are:

- Regulate computer and network requirements.
- Regulate teaching equipment requests.
- Monitor and maintain all computer labs.
- Keep record of all computer and media equipment.
- Ensure users requirements are fulfilled in information technology.



## **Department Of Information Technology And Communication Operational Hour**

### **OPERATIONAL HOUR**

MONDAY – THURSDAY : 8.30 AM – 12.30PM  
2.00 PM – 4.30 PM

FRIDAY : 8.30 AM – 11.30AM  
2.30 PM – 4.30 PM

### **SATURDAY, SUNDAY & PUBLIC HOLIDAY (CLOSED)**

### **SERVICE**

- Internet & Wireless Registration Counter
- Installation Counter
- Video Conferencing
- Teaching Equipment Assistance (ABM)
- E-Learning
- Integrated Student Portal System (SMPB)

### **Location :**

Kota Kinabalu - Ground Floor, Department of Information Technology and Communication, UMS

Labuan – Level 1, Menara Utama, Labuan International Campus, UMS

Sandakan – Level 1, Administration Building, Faculty of Sustainable Agriculture, UM